

Rental application (Form 22)

Residential Tenancies and Rooming Accommodation Act 2008
(Sections 57B–57D and 457C–457E, 458A, 458B)



This rental application form should be used by all applicants and property managers or owners for residential tenancies. For more information about your rights and responsibilities, please see our [Application process webpage](#).

Information to complete this application

If there is more than 1 applicant applying for the same property, each applicant needs to complete a separate application form (e.g. if applying with a partner, spouse or friends each person needs to complete a separate application form).

Property managers/owners should indicate on the application form ways to submit an application under item 3, and documents requested under items 7, 8 and 9 as well as provide information regarding tenancy databases under item 15.

Applicants should complete all other items on the form.

1 Property manager/owner details

Full name			
Phone	07 3286 6644	Email	rent@clevelandfn.com.au
Agency details (if applicable)	First National Cleveland Rentals Pty Ltd		
29 Middle Street, Cleveland Qld 4163			

2 Address of the premises

	Postcode

3 Ways to submit your application

Note: The property manager/owner should indicate the submission methods

Submit your application using one of the following two methods:

1	Via 2 apply online
2	Email a copy of the application and attachments to rent@clevelandfn.com.au

4 Number of occupants

Total number of occupants (including those under 18 years of age) intended to reside on the premises

Number of occupants under 18 years of age

5 Applicant details

Personal details

Full name			Date of birth	
Current address				
				Postcode
Phone		Email		

6 Employment details

Current employer			
Job title			
Length of employment		Gross weekly income	

Note: If you cannot provide details of your current employment or income, please provide other details about your ability to pay rent under item 7, Financial information.

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7 Financial information

Note: The property manager/owner should indicate which financial information documents are requested.

Please provide the following documents to verify your ability to pay rent

1	Employment confirmation (most recent payslips or employment contract)
2	Bank statement for the last 3 months (without showing transactions)

Examples: most recent pay slips, bank statements (without transaction details), other financial documents (as requested by the property manager/owner). Note: Required documents may vary depending on individual circumstances, refer to the property manager/owner requirements.

If not receiving regular income (e.g. self-employed, casual, freelance, between employment)

Please provide details of previous employment or other documents supporting your financial ability to pay rent, such as:

- Pay slips from previous employment
- Bank statements (**without transaction details**)
- Centrelink payment statements/letters
- Proof of savings or assets
- Other

Proof of employment

8 Verification of identity

Note: The property manager/owner should indicate which identity documents are requested.

Please provide the following documents to verify your identity. You should discuss the most suitable method of identity verification if you are unable to provide the requested documents

1	Current photo identification (drivers license or passport or proof of age card)
2	Medicare Card

Note: If you are providing copies of identification documents, your personal information must be stored securely. If your application is unsuccessful, the property manager or owner must destroy this information within 3 months of the relevant tenancy commencing, unless you otherwise consent for information to be held for a longer period.

9 Applicant suitability

Note: The property manager/owner should indicate which documents are requested.

Please provide the following documents to support your suitability

1	Tenant ledger for current tenancy (without showing bond information)
2	Rental reference letter for current tenancy

Note: Where an applicant may be unable to provide the requested documentation, they should discuss with the property manager/owner other alternative suitable documentation

10 Rental history (if you do not have a rental history, leave this section blank)

Property 1

Current/previous address	
	Postcode
Rental period (Start - End)	
Property manager/owner name	
Property manager/owner email	
Property manager/owner phone	

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Property 2

Previous address			
			Postcode
Rental period (Start - End)			
Property manager/owner name			
Property manager/owner email			
Property manager/owner phone			

11 References

Please provide 2 referees who can verify your ability to care for the premises

Name			
Phone		Email	
Referee's connection to applicant			

Name			
Phone		Email	
Referee's connection to applicant			

12 Pet details

Do you intend to keep any pets at the premises? ☐ Yes ☐ No

If yes, provide details

Type/s of pets	
Number of pets	

Other information about any pets (optional)

Examples: The pet's age, temperament, training, whether the pet is to be kept inside and/or outside, photos of any pets or their enclosures

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Note: If a pet is to be kept at the premises, the tenancy agreement may contain additional reasonable conditions such as requiring the tenant to do pest control and carpet cleaning.

13 Vehicle details

Will any vehicles be parked at the premises? ☐ Yes ☐ No

If yes, please specify the number of vehicles

Cars	<input type="checkbox"/>	Trailers	<input type="checkbox"/>	Caravans	<input type="checkbox"/>	Heavy vehicles	<input type="checkbox"/>	Boats	<input type="checkbox"/>	Other motor vehicles	<input type="checkbox"/>
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Note: If vehicles are to be parked on the premises the property manager/owner may require additional conditions in the tenancy agreement such as the requirement for vehicles to be parked in a dedicated parking space, driveway, park or body corporate rules relating to vehicles.

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14 Term of tenancy

Preferred move-in date	
Desired lease term (e.g. 6 months, 12 months, 24 months)	

15 Tenancy databases

A property manager/owner can use tenancy databases to check an applicant's tenancy history.

The following databases may be used to check an applicant's tenancy history. An applicant may contact the tenancy databases using the following details.

Tenancy database	Phone number	Web address
Tica	02 9743 1800	tica.com.au
ID For Me	03 9961 2908	id4me.biz

16 Submission confirmation: Your application will not be processed unless all required documents are submitted

Print name	Signature	Date
<input type="text"/>	<input type="text"/>	<input type="text"/>

Help or further information

For further information, visit the Residential Tenancies Authority (RTA) website at rta.qld.gov.au or call the RTA's Contact Centre on 1300 366 311.

Important information

- Application form:** Property managers and owners must use a standardised tenancy application form which complies with the *Residential Tenancies and Rooming Accommodation Act 2008* (the Act) and the *Residential Tenancies and Rooming Accommodation Regulation 2009* (the Regulation).
- Exemptions:** Relevant lessors, as defined under section 57B(7) of the Act, are not required to use this standardised application form.
- Ways to submit applications:** Applicants must be given at least 2 different ways to submit their application, one of which must not be a restricted way. Restricted ways are
 - where an applicant is required to provide their personal information through an online platform to someone who is not the property manager or owner, but who is collecting the information on behalf of the property manager or owner, and/or
 - a method that incurs a cost to the applicant such as an application fee or the cost to conduct a background check.
- Request for information from applicants:** Applicants can only be asked for specific details, including proof of identity, financial ability to pay rent, documents assessing their suitability and references. Applicants cannot be asked to provide information such as details about legal actions they have taken, including previous tenancy disputes or matters considered by the tribunal, history of rental bond claims, breach notices given by and to the applicant, and statements of credit accounts or bank accounts detailing transactions.
- Verifying identity:** An applicant can prove their identity either by presenting the original documents or providing a copy. The property manager or owner must not keep a copy of the original documents unless the applicant has given their consent. No consent is required if a copy of the documents is provided instead of the original.
- The information provided must be used solely to assess an applicant's suitability as a tenant.
- An applicant's personal information must be stored securely and only used for the application process.
- An applicant should ensure that they keep a copy of their application form for their records.
- If an applicant does not have the requested documentation, they should discuss with the property manager or owner what other documentation may be suitable.

Failure to comply with application process requirements is an offence, with a maximum penalty of 20 penalty units.

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Discrimination in accommodation

If an applicant believes they are unlawfully being discriminated against, they should contact the Queensland Human Rights Commission.

The Commission handles complaints of discrimination, including those based on race, gender, age, disability, relationship status, sexuality, and other protected attributes under the *Queensland Anti-Discrimination Act 1991*. The Commission can provide guidance on how to file a complaint and assist in resolving issues related to unlawful discrimination.

Assessment of an application

A property manager or owner will assess the suitability of an applicant based on the information provided, including checking tenancy databases identified in Item 15. If an applicant is listed on a tenancy database, they will be informed of the listing details. For more information visit the RTA's website.

An applicant should ensure that they complete the application in full with true and correct information.

A property manager or owner is not required to provide reasons to an applicant on why their application is unsuccessful.

For office use only

Received by

Date received

Application submitted by Email ☐ In-person ☐ Postal mail ☐ Other ☐

Verification of identity completed ☐ Yes ☐ No

Required documents attached ☐ Yes ☐ No

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Telephone interpreter service



If you have difficulty understanding English, you can access a [free interpreter service](#) by calling the RTA (Monday to Friday, 8:30am to 5:00pm – AEST time zone).

Calling from within Australia – Call 1300 366 311.

Calling from overseas – International callers +61 7 3224 1600 (+10 hours UTC)

Arabic

يمكنك الوصول إلى الدعم من RTA عن طريق الاتصال بالرقم **1300 366 311** (من داخل أستراليا) أو **+61 7 3224 1600** (من خارج أستراليا)، من الاثنين إلى الجمعة، من الساعة 8:30 صباحاً إلى 5:00 مساءً بتوقيت شرق أستراليا. ويمكنك الوصول إلى خدمة الترجمة المجانية عند الاتصال بهذا الرقم.

Punjabi

ਤੁਸੀਂ RTA ਕੋਲੋਂ ਸਹਾਇਤਾ ਪ੍ਰਾਪਤ ਕਰਨ ਲਈ: **1300 366 311** (ਆਸਟ੍ਰੇਲੀਆ ਵਿੱਚ) ਜਾਂ **+61 7 3224 1600** (ਆਸਟ੍ਰੇਲੀਆ ਤੋਂ ਬਾਹਰ) 'ਤੇ ਸੋਮਵਾਰ ਤੋਂ ਸ਼ੁੱਕਰਵਾਰ, 8:30 ਸਵੇਰ ਤੋਂ 5:00 ਸ਼ਾਮ AEST 'ਤੇ ਫੋਨ ਕਰ ਸਕਦੇ ਹੋ। ਜਦੋਂ ਤੁਸੀਂ ਇਸ ਨੰਬਰ 'ਤੇ ਫੋਨ ਕਰੋਗੇ ਤਾਂ ਤੁਹਾਨੂੰ ਮੁਫਤ ਦੁਭਾਸ਼ੀਆ ਸੇਵਾ ਵੀ ਮਿਲ ਸਕਦੀ ਹੈ।

Japanese

RTAによるサポートにアクセスするには、月曜日から金曜日の午前8時30分から午後5時まで（AESTオーストラリア東部標準時）に電話番号 **1300 366 311**（オーストラリア国内）または **+61 7 3224 1600**（オーストラリア国外）に電話してください。この番号に電話すると、無料の通訳サービスにアクセスできます。

Korean

RTA의 지원 서비스를 이용하려면 **1300 366 311** (호주 국내) 또는 **+61 7 3224 1600** (호주国外)번으로 전화하십시오(월요일~금요일, 호주 동부표준시 기준 오전 8:30~오후 5:00). 이 번호로 전화하면 무료 통역 서비스를 이용할 수 있습니다.

Simplified Chinese

若需 RTA 支持服务，请致电 **1300 366 311**（澳大利亚境内）或 **+61 7 3224 1600** 澳大利亚境外），工作时间为周一至周五上午 8:30 至下午 5:00（澳大利亚东部标准时间）。拨打此号码可获取免费口译服务。

Spanish

Puede acceder a la ayuda de la RTA llamando al **1300 366 311** (dentro de Australia) o al **+61 7 3224 1600** (desde fuera de Australia), de lunes a viernes, de 8:30am a 5:00pm hora estándar del este de Australia (AEST). Si llama a este número, podrá acceder a un servicio de intérprete sin cargo.

Traditional Chinese

您可以於澳洲東部標準時間星期一至星期五上午8時30分至下午5時致電**1300 366 311**（澳洲境內）或 **+61 7 3224 1600**（澳洲境外）獲取RTA的援助。致電時，您可以使用免費傳譯服務。

Vietnamese

Quý vị có thể xin RTA hỗ trợ bằng cách gọi số **1300 366 311** (trong nước Úc) hoặc **+61 7 3224 1600** (bên ngoài nước Úc), từ Thứ Hai đến Thứ Sáu, 8:30 sáng đến 5:00 chiều AEST. Quý vị có thể sử dụng dịch vụ thông dịch miễn phí khi gọi đến số này.





APPLICATION FOR RESIDENTIAL TENANCY

Property Address:
Date Inspected:

Thank you for applying for a property through First National Cleveland

If your application is successful, we require the first **TWO (2) WEEKS** rent to be paid within 24 hours of approval to secure the property. This payment is **NON-REFUNDABLE** should you wish to not proceed with the tenancy.

PLEASE NOTE: The following payment options for the first two (2) weeks rent are accepted:

- CREDIT CARD/EFTPOS IN OFFICE OR BANK TRANSFER
- CASH AND PERSONAL CHEQUES ARE **NOT** ACCEPTED UNDER ANY CIRCUMSTANCES
- BOND IS TO BE PAID DIRECTLY TO THE RTA, LINK TO BE SUPPLIED UPON APPROVAL.

MY CONNECT

As a complimentary service to assist our prospective tenants during their move, we partner with MyConnect a utility connection service designed to take the stress out of setting up your electricity, gas, internet and more. MyConnect will do their best to simplify the process of connecting and disconnecting your utilities.

There is no obligation whatsoever to use this service, and it is provided at no cost to you.

Would you like to be contacted by a MyConnect specialist to assist with setting up your utility connections if your application is successful?

☐ YES ☐ NO

Please note: in accordance with legal disclosure requirements, we advise that our agency receives a referral reward from MyConnect if you choose to use this complimentary service. Use of this service is entirely optional and not a condition of your tenancy.



PRIVACY STATEMENT

The personal information you provide in this application or collected from other sources is needed for the Agent to verify the Applicant's identity, to process and evaluate the application and to manage the tenancy.

Personal information collected about the applicant if the application is successful may be disclosed for the purpose for which it was collected to other parties including Landlords and their advisors, referees, other agents and third-party operators of the tenancy reference databases as listed in the application form.

Your Rights: You need not give copies to the Agent any of the personal information it requests. However, we do require to view these documents in person as proof of ID.

If you would like access to the personal information First National Cleveland holds, you can obtain this by visiting us at 29 Middle Street, Cleveland QLD 4163

Phone: (07) 3286 6644, Fax (07) 3286 6844 or Email: rent@clevelandfn.com.au

The Applicant can also correct this information if it is inaccurate, incomplete or out of date.

Please Note: All applicants applying for the property are required to physically inspect the property prior to submitting an application. We're unable to approve applications sight unseen.

PRIVACY ACKNOWLEDGEMENT

I/We authorise you to give information to and obtain information from all credit providers, employment providers and references named in this application. I/We confirm that I/we have read and understand the Privacy Policy that the Lessor/Agent has made available to me/us. I/We have been advised that a Consumer Affairs Booklet can be obtained from the Office of Fair Trading or Rental Bond Authority

Signed by the applicant:

FULL NAME

FULL NAME

SIGNATURE

SIGNATURE

_____/_____/_____
DATE

_____/_____/_____
DATE

Referring partner use only

Business name:

Connection type:

☐

Standard

☐

Temporary

Connecting for:

☐

Tenant

☐

Purchaser

☐

Vendor



Free service to connect utilities

How it works

In conjunction with our service partner MyConnect, we are able to offer you:

- A FREE utility connection service.
- MyConnect will call you to discuss available retailers.
- You choose your preferred retailer/s.
- MyConnect will arrange your utilities & services ready for move-in day!



Connection Details

Full Name/s

Interpreter

Yes ☐

No ☐

Home Phone

Mobile (1)

Mobile (2)

Email Address

New Property Address

Move in date

Connection date

Declaration

By signing this application I/we;

Give the managing referring partner permission to arrange temporary connection of utilities at my property where necessary. I understand and accept responsibility for the payment of any utility bills incurred during the temporary connection period. I consent the disclosure of information to MyConnect (ABN 65 627 003 605) for the purpose of arranging the connection of nominated services; Confirm that you are authorised to complete a MyConnect form (including Get Connected Form, Tenancy Application Form, Online Signup) in respect of the relevant supply address; Confirm that you wish to be contacted by MyConnect (including by telephone, SMS and email) in order to: be provided with the requested service(s) and be offered additional services specific to your address; be offered consultation relating to the supply of the requested services and/or other services from utility providers; receive information about the services and other products of other third parties with whom we have a commercial relationship; consent to MyConnect disclosing personal information to the referring partner and/or the relevant utility provider(s) for the purpose of connection your supply address to the relevant service and obtaining confirmation of connection; and acknowledge that, to the fullest extent permitted by law, MyConnect shall not be liable for any loss or damage (including consequential loss and loss of profits) suffered by you or any other person or any property as a result of the provision of services via the Website or any act or omission of the relevant utility provider or for any loss caused by or in connection with any delay in connection or provision of or failure to connect or provide the nominated utilities. Further information can be found in our Collection Statement: <https://www.myconnect.com.au/collection-statement>

Print Name/s

Signature/s

Date



1300 854 478



enquiry@myconnect.com.au



[myconnect.com.au](https://www.myconnect.com.au)

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